



**19th International QMOD-ICQSS
Conference
21-23 September, 2016, Rome**

Best Paper Award

Presented for:

**Exploring the role of the human talent in the Total
Quality Management – Performance relationship**

Angelos Pantouvakis and Maria Karakasnaki

On behalf of the Scientific Committee,

**Su Mi Park & Jens J. Dahlgaard
Founders & Conference General Chairs**